

ALTEC'S QUALITY POLICY

Altec Integrated Solutions Ltd. (Altec) is committed to integrity in serving customers, nurturing our employees and ensuring responsibility to the communities within which we operate. We strive to exceed client expectations and create a profitable, world-class business culture that is based on the following principles:

1. We are committed to understand customer requirements and address their needs expeditiously. Our customers' needs are the highest priority for our business.
2. We are committed to maintaining a safe and stimulating work environment where Altec employees can develop their technical skills and become empowered through training and knowledge.
3. We cultivate relationships with all stakeholders to fully understand *their* requirements (including regulatory and statutory) and promote our commitment to quality.
4. We monitor customer satisfaction and develop business objectives to continually improve as an organization and offer better products and services.
5. We ensure quality of our products and services by developing an effective and process-based business.

To uphold this quality policy, Altec has established a Quality Management System (QMS) based on ISO 9001:2015 requirements. We are committed to continually improving the effectiveness of our QMS. Our business model mirrors the process approach of ISO 9001 for continuous development of the organization.

Altec regularly checks the suitability and effectiveness of our QMS through an internal audit process. Top management fully supports all employees in achieving QMS effectiveness and delivering customer satisfaction.

Statement Date: October 25, 2019

Approved by:

Bill Long, President

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